

Tennessee Academy of Cosmetology Announcement

Effective September 18, 2018

We regret to inform you that the Tennessee Academy of Cosmetology, 7053 Winchester Road, Memphis, TN 38125 and 7041 Stage Road Memphis, TN 38133 has ceased operating. You will not be able to complete your training with us, but the Academy can make the following options available to you:

(A) You may complete your course of study at one of the following institutions. If you are interested in doing so, you should contact the institution as indicated below. These institutions currently accept new students. These institutions will inform you of any additional charges to complete your education; or,

(B) You may elect a pro-rata refund of any tuition you have paid pursuant to the Academy's refund policy. The refund policy is located in your enrollment agreement and in the Academy's catalog. If you would like a pro rata refund, you should contact info@tac.edu. If you elect this option, you will be given your hours to take to another institution. Hours are transferable at the discretion of the receiving institution.

If you have questions about your options, please contact us at info@tac.edu or 901-382-9085.

List of Schools with Comparable programs:

Paul Mitchell The School Memphis

3419 Plaza Ave
Memphis, TN 38111
[\(901\) 377-1701](tel:9013771701)

Gould's Academy

1203 Ridgeway Road
Suite 203
Memphis, TN 38119
[\(901\) 377-1701](tel:9013771701)

Empire Beauty School

804 S Highland Street
Memphis, TN 38111
[\(901\) 881-8012](tel:9018818012)

FAQs

How do I finish my training?

Students can consider transferring to a new institution to complete their education. Students are encouraged to reach out directly to institutions in which they are interested in attending to determine whether hours will transfer and financial aid options available at that institution.

Tennessee Academy of Cosmetology has reached out to the following institutions and learned that students are welcome to apply for admission. In each instance, the institution has stated that it is willing to accept transfer students.

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When is the Academy closing?

The academy is no longer operational as of September 18, 2018.

It is with great regret that Tennessee Academy of Cosmetology (TAC) is closing. TAC has served the local Memphis area for more than three decades. TAC has graduated thousands of students and served the public. While we are proud of our history and will honor the memories, alumni,

and rich community ties, due to unforeseen circumstances TAC is closing. As additional information becomes available, it will be shared through TAC's website (www.tac.edu).

What if I am due a refund?

All refunds will be calculated according to the Tennessee Academy of Cosmetology's refund policy found in your enrollment agreement. The Academy will work with the Department of Education to return any owed funds, including federal student aid funds received, but not earned, prior to closure.

How do I get a copy of my transcript?

In compliance with federal and Tennessee law, student records will be maintained by the following:

Tennessee Higher Education Commission
404 James Robertson Parkway, Suite 1900
Nashville, TN 37243

<https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/academic-transcripts.html>

Mail all Transcript Requests to the Following Address:

Tennessee Higher Education Commission
Attn: Transcripts
Division of Postsecondary State Authorization
Parkway Towers, Suite 1900
404 James Robertson Pkwy.
Nashville, TN 37243-0830
Telephone (615) 741-5293
Fax (615) 532-8845
email: Melissa.Stevenson@tn.gov

Students can also request a copy of their hours completed while at Tennessee Academy of Cosmetology by submitting a Student Hour Certification Form and \$25 to the State Board of Cosmetology and Barber Examiners.

Please contact us directly for more information:

State Board of Cosmetology and Barber Examiners
500 James Robertson Pkwy
Nashville, TN 37243
Email: Cosmetology.Board@TN.Gov
Phone: 615-741-2515
Toll Free: 800-480-9285
Fax: 615-741-1310

Who can I talk to about my federal student loans and/or grants?

If you have general questions about federal loans you should first try to contact your loan servicer. Additional information on loan forgiveness and refund discharge is available at: <https://studentaid.ed.gov/sa/repay-loans/forgiveness-cancellation>.

If you still have questions about your Federal Student Loans or Pell Grants, DPSA suggests you contact the Federal Student Aid Ombudsman Group of the U.S. Department of Education. More information about this group is available at: <https://studentaid.ed.gov/sa/repay-loans/disputes/prepare>

Am I eligible for the Tuition Guaranty Fund (TGF)?

The TGF was established by the Tennessee General Assembly to reimburse students at certain postsecondary educational institutions that close without earning the tuition collected. This is called unearned tuition.

Important points:

1. TGF applies only when the closing institution is authorized by THEC and (1) a student attended a physical location of the school in Tennessee or (2) a student is a Tennessee resident and attended a location of the institution outside of Tennessee.
2. A claim for reimbursement of the unearned tuition must be made within two years of the date the institution discontinued operations.
3. Unearned tuition includes tuition, registration, general graduation, activity, or other fees that are required to be paid by all students where the institution did not complete the educational obligation or reimburse students.
4. Monies paid for tangible goods, such as books and equipment, are not reimbursable.
5. Monies paid for program specific costs are not reimbursable by the TGF, e.g. certification fees charged separately to a student's account.
6. Monies for expenses such as housing, meals, clothing and transportation, not paid directly to and retained by the institution are not reimbursable.

If you believe you fall into one of these two situations you can file a TGF claim by completing the Tennessee Tuition Guaranty Fund (TGF) Claim Application and the related Tuition Guaranty Fund (TGF) Information Release Authorization. Before filing a claim, please contact the Tennessee Higher Education Commission's Division of Postsecondary State Authorization at 615-741-5293. Note that both documents must be completed before THEC will consider your claim. The length of time to review a claim will depend on the number of complaints received and the process could be lengthy. To download the forms, please visit the [DPSA Links and Forms page](#) and click on the DPSA Applications/Forms.